

STANDARD INFORMATION FORM FOR THE TOURIST EVENT CONTRACT

The combination of tourist services offered to you is a tourist event within the meaning of Directive (EU) 2015/2302. In connection with the above, you will be entitled to all EU laws applicable to tourist events.

Max Burgess Podia will be fully responsible for the proper implementation of the entire tourist event.

In addition, in accordance with the law, Max Burgess Podia has got security backing to ensure the return of your payments and, if the transport is part of the package, ensure your return to place of tourist event commencement, in case Max Burgess Podia has become insolvent.

More information on the most important rights under Directive (EU) 2015/2302 can be found [here](#).

Most important rights in accordance with Directive (EU) 2015/2302 are:

- Before the conclusion of the contract for participation in a tourist event, travelers will receive all necessary information about the tourist event.
- Always at least one entrepreneur is responsible for the proper performance of all travel services covered by the contract.
- Travelers are provided with an emergency telephone number or contact data point, so that they can contact the tour operator or travel agent.
- Travelers can transfer a tourist event to another person, notifying about this intention within a reasonable time, subject to possible additional costs.
- Price of the tourist event can only be increased if certain costs increase (for example fuel costs) and this is expressly mentioned in the contract; in no case may the price increase occur later than 20 days before the start of the package. If the price increase exceeds 8% of the tourist package price, the traveler may terminate the contract. If the tour operator reserves the right to increase the price, the traveler has the right to reduce the price if the relevant costs have decreased.
- Travelers can terminate the contract without paying any fee for that termination and get a full refund of any payments, if one of the essential elements of the package, other than the price, will change significantly. If the entrepreneur responsible for the tourist event cancels it before the start, travelers are entitled to a refund of the payments and, if applicable, to compensation.
- In exceptional circumstances - for example, if there are serious safety problems at the final destination, which may affect a tourist event - travelers may, before the start of the package, terminate the contract without paying any fee for the termination.
- In addition, travelers may terminate the contract at any time before the start of the travel event for a reasonable and justifiable fee.
- If, after the start of the package, its significant elements can not be implemented in accordance with the contract, alternative services will have to be offered to the traveler without additional costs. If the services are not provided in accordance with the contract, which significantly affects the implementation of the tourist event, and the tour operator fails to remove the problem, travelers can terminate the contract without paying for the termination.
- Travelers are also entitled to a price reduction or compensation for damages in the event of non-performance or improper performance of travel services.
- The tour operator must provide assistance to the traveler who is in a difficult situation.
- In the event that the tour operator becomes insolvent, payments will be refunded. If the tour operator becomes insolvent after the start of the tourist event and if the tourist event includes transport, return of travelers to the place of tourist event commencement is ensured. Max Burgess Podia bought AXA Towarzystwo Ubezpieczeń i Reasekuracji S.A. collateral in the event of insolvency. Travelers may contact this entity or, where

applicable, the competent authority (AXA Towarzystwo Ubezpieczeń i Reasekuracji SA, 00-867 Warsaw, Chłodna 51, www.axa.pl, 0048 22 555 00 00) if due to insolvency Max Burgess Podia will refuse to provide services.

Directive (EU) 2015/2302 can be found [here](#).